



RMA REQUEST FORM • PARTS VERSION

RULES AND REGULATIONS:

1. TO EXPEDITE THE RMA SERVICE, PLEASE FILL OUT ALL THE INFORMATION FOR EACH ITEM BEING RETURNED.
2. PLEASE READ CAREFULLY THE WARRANTY AND RETURN AUTHORIZATION POLICY.
3. ALL SHIPPING ERRORS OR DOA'S MUST BE REPORTED WITHIN 3 DAYS TO THE RMA DEPT.
4. ALL PRODUCTS MUST BE RECEIVED BY UME WITHIN 5 DAYS OF RMA ISSUANCE.
5. SEND DEFECTIVE ITEMS ONLY, BetterBuilt.Com IS NOT RESPONSIBLE FOR ANY ACCESSORIES.
6. NON-BetterBuilt.Com LABEL OR PHYSICALLY DAMAGED PRODUCTS WILL NOT BE ACCEPTED.
7. ALL CUSTOMER LABELS & MARKS ON RETURNED PRODUCTS MUST BE REMOVED BEFORE RETURNING.

NAME: _____ EMAIL: _____

COMPANY: _____ DATE: _____

ADDRESS: _____

TEL: () FAX: ()

ITEM NAME	INVOICE#	SERIAL NUMBER	PROBLEM DESCRIPTION (PLEASE BE SPECIFIC)	RMA #

***INCLUDE THIS FORM INSIDE THE PACKAGE**

RMA TYPE: REGULAR REPLACEMENT

DATE ISSUED: _____

IMPORTANT: All defective items must be tagged with RMA numbers and a brief problem description. Items sent back without tags would result in delayed replacements.