

STOP!

VERY IMPORTANT!

READ THIS FIRST BEFORE OPENING ANY PRODUCTS.

PRODUCTS ARE NOT RETURNABLE UNLESS IN NEW, RESALABLE CONDITION, INCOMPLETE PRODUCTS, MISSING REGISTRATION CARD OR OTHER PAPERS, OR MANUALS WHICH HAVE BEEN MARKED ARE NOT RETURNABLE UNDER ANY CIRCUMSTANCES!

- Certain products may be returned within 30 days, providing you keep the package in NEW, RESALABLE CONDITION INCLUDING UNOPENED DISKETTE ENVELOPE. If a product has a specific manufacturer's restriction, you'll see a sticker on the package explaining that restriction. Diskettes of products with no restrictive sticker may be opened and used for 30 days. Please note that since we must conform to individual manufacturer's specifications, some products may be restricted or may not be returnable once the package is opened in any way.
- DO NOT COMPLETE THE REGISTRATION CARD UNLESS YOU DECIDE TO KEEP THE PRODUCT. A PRODUCT CANNOT BE RETURNED BE RETURNED UNLESS THE REGISTRATION CARD IS UNMARKED AND INTACT!
- Before returning a product, you must obtain a RETURN MATERIAL AUTHORIZAITION NUMBER by calling BetterBuilt.Com at (877)-325-1109 (USA & Canada) or (330)-493-7500 (International). THE RETURN AUTHORIZATION NUMBER IS VALED FOR 14 DAYS ONLY AND MUST BE DISPLAYED ON THE OUTSIDE OF THE SHIPPING CARTON OR IT WILL BE REFUSED! DO NOT MARK THE PURCASED ITEM BOX.
- YOU MUST FILL OUT AND RETURN THE PRODUCT RETURN FORM and return it with your package. Your signature certifies that you accept the conditions of the return policy and that any additional copies of the diskette(s) and manual(s) have been erased or destroyed. You must provide a reason for the return. If you are returning a product for technical reasons, please provide detailed information. Attach additional sheets if needed.
- RETURNS MUST BE PROPERLY PACKAGED WITHIN A STURDY SHIPPING CARTON TO PREVENT DAMAGE. Please address the carton to the following address:

BetterBuilt.Com
6316 Middlebranch Ave NE
Canton, Ohio 44721

- Your refund will be processed once the returned product has been inspected and approved. Shipping charges are not refundable; refunds are based on the price of the product only. RETURNED PRODUCTS THAT ARE NOT ACCEPTABLE FOR RETURN WILL BE SHIPPED BACK TO YOU AT YOUR EXPENSE.